



# Connecticut Orthopaedic Specialists

AND OUR DIVISIONS



The Orthopaedic Group

OrthopedicHealth



Center For Orthopaedics

SHORELINE

ORTHOPEDICS & SPORTS MEDICINE

Connecticut Orthopaedic Specialists, P.C. (COS) complies with the applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. COS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

COS provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters;
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

COS provides free language services to people whose primary language is not English, such as information in other languages

If you need these services, contact COS' Compliance Officer

- Lori Montalto  
2408 Whitney Ave Hamden, CT 06518  
203.407.3500

If you believe that COS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with COS' Compliance Officer. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, COS's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <http://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.